

Q: WHY CHOOSE THE CONTEST OF CHAMPIONS NATIONALS?

A: Since 1984, we have hosted many teams from all around the country and internationally. We are proud to be acknowledged across the country as the most organized and well-rounded national competition of its kind. It is our primary goal to provide each and every group with prompt, professional and courteous “one-stop” service that meets and exceeds your every travel and competition need.

Q: WHERE IS THE COMPETITION HELD?

A: Competition takes place in the “HP Field House” at ESPN’s Wide World of Sports™ Complex. This 5,000-seat, state-of-the-art facility offers every performer and spectator a memorable competition experience.

Q: DO YOU HAVE TO QUALIFY AT ANY STATE OR REGIONAL COMPETITIONS TO ATTEND YOUR EVENT?

A: No, the Contest of Champions Nationals is an OPEN competition, independent of any association or camp company; requiring no qualifier or bid to participate.

Q: How do I make my reservation?

A: Whether you are a coach, director, group coordinator or travel planner, you can request information from the Contest of Champions website (www.contestofchampions.com) or call 800.421.4159 and speak to a Contest of Champions Representative. Once you have made a decision regarding your travel packages, you can request a contract to begin the registration process.

Q: Do you take credit cards?

A: No. We do not take credit cards. Contest of Champions requires payment via school, booster club, studio or gym check, cashier’s check, money order or certified bank check.

Q: Do I need to book my accommodations through Contest of Champions?

A: All Teams participating in Contest of Champions are required to purchase a package to include room nights and Disney Park Hopper Event Tickets. Florida teams are not required to purchase hotel accommodations with Contest of Champions they are required to purchase the Florida Commuter Package.

Q: WHAT MAKES YOUR COMPETITION PACKAGES DIFFERENT FROM OTHER NATIONAL COMPETITIONS?

A: We offer a variety of affordable, pre-set travel packages to choose from as well as the option to customize your own package based on your group’s needs. All travel packages include an option of lodging in the Orlando/Kissimmee area or a Walt Disney World Resort, theme park admission tickets and meal coupons. While offering this event in the most magical and fun destination in the world, we also promise our attendees and participants the most organized and smooth travel competition experience available. Our knowledgeable, friendly and experienced tour and competition staff is accessible and available 24 hours a day and never more than a few steps or a phone call away at any time during your stay.

Q: What is the cancellation policy?

A: Individual cancellations made after January 19, 2012 are 100% non-refundable. All Room night cancellations are non-refundable after December 16, 2012.

Q: Do you provide payment schedules? When is final payment due?

A: Yes, we do provide a payment schedule. Key dates of the payment schedule are Early Booking Incentive Dates (October 28, 2011); Rooming List due dates for all teams (November 18, 2011); Entry Form & Fees (if applicable) due date for all teams is January 13, 2012 and ALL Final Balances are due by February 3, 2012.

Q: Can we pre-purchase or purchase additional Disney Park Hopper Event Tickets for Contest of Champions?

A: Yes, you can pre-purchase tickets through your coach, director or group coordinator.

Q: What is the difference between the Disney Park Hoppers sold by Disney compared to those sold by Contest of Champions?

A: All Contest of Champions Disney Park Hoppers include the admission into ESPN Wide World of Sports and the HP Field House. They are also less expensive than purchasing your tickets directly with Disney. Contest of Champions Disney Event Park Hoppers also expire a week after the conclusion of the events.

Q: How will we get our tickets and room keys?

A: The Group Coordinator, Coach and/or Director is in charge of picking up your group's tickets upon arrival at Celebrity Hall (if staying on Disney property) or the hotel lobby (if staying off Disney property). Your final itinerary will state exactly when and where a Contest Representative will meet your group. This person will be responsible for distributing all tickets to each member of the group. Once your tickets are verified, signed for and picked up, Contest of Champions and The Walt Disney World Resort are no longer responsible for them. We WILL NOT release tickets to individuals without the prior written consent from the Group Coordinator and arrangements made by the Contest Representative.

Please contact your Contest Representative to discuss the option of receiving all tickets via Federal Express prior to leaving for your trip. Please note that this option is not recommended due to your group having to be responsible for all tickets once they leave our office. There is also an additional shipping cost for this service, which could range from \$75-\$150 (depending on the weight of the package).

Q: How do I get to my Hotel from the Airport?

A: If staying at a Walt Disney Resort groups/individuals will have the option to use Disney Magical Express (if eligible) or Contest of Champions Chartered Buses. If staying at an Off-Disney Property, groups can arrange their own transportation or contact your Contest of Champions Representative for transportation options and services.

Q: What is Disney Magical Express?

A: Disney Magical Express is a complimentary bus service provided to Disney Resort Guests flying into and departing from the Orlando International Airport. Your Contest of Champions representative is required to set up your Disney Magical Express Transportation. Groups will need to provide complete flight information to Contest of Champions for your convenience. Please note that this service will only drop your group off at the hotel lobby.

Q: When would I consider using Contest of Champions Charter Buses to and from the airport and how much does it cost?

A: For groups traveling with a minimum of 25 passengers, the airport transportation provided by Contest of Champions is not only convenient but it will save groups from having to wait in lines. Contest of Champions will have a Contest representative to meet your group at your respective baggage claim area upon your arrival. Once you have retrieved all of your luggage, groups will be led downstairs to their waiting transportation. Once the bus departs the airport, the bus will go to "Celebrity Hall" or respective Disney Resort if not staying at the Disney All Star Resorts.

On departure day, Contest of Champions can store your luggage if needed and a representative will greet the group and assist them with loading of their bus, no matter what time of day or night. The Chartered bus will depart for the airport 3 hours before your scheduled flight departure. The cost of the round-trip airport service is \$35.00 per person based upon a minimum of 25 paid persons.

Q: What is the difference between using Disney Magical Express and Contest of Champions airport charters?

A: Convenience! Although Disney Magical Express is complimentary and provided to Disney Resort Guests, there will be no one to greet your group until you arrive at the Disney Magical Express Welcome Center located on Side B, Level 1 of the Orlando International Airport. Depending on which side of the airport your flight arrives, this could be a lengthy walk through the airport with a group of people. Groups will be required to stand in line to check in at the Disney Magical Express Welcome Center, which could require a wait time. Once checked in, the group will wait before proceeding to the designated bus. Once the bus departs the airport, it could make several stops at other Disney Resort before arriving at your respective Disney Resort. All Disney Magical Express buses stop at the front lobby area of the Resorts. Groups will need to proceed to Celebrity Hall to check in and receive room keys and tickets. This could be a lengthy walk especially with luggage. On day of check-out, Disney Magical Express will provide to you the times of your departure. Depending on the number of

people departing the resort, your return times to the airport may be more than 3 hours before departure which could lead to you spending more time at the airport instead at the hotel or in a Disney park.

Q: How much is admission at the ESPN Wide World of Sports for Contest of Champions competition?

A: Packages purchased with Contest of Champions include the admission into the competitions. However, for individual/spectators who did not purchase packages with Contest of Champions, the Box Office Admission Tickets at the ESPN Wide World of Sports Complex are as follows:

***Studio Competition – February 25, 2012 & Cheer Nationals on Sunday, February 26, 2012 -**

*Florida Residents - \$20.00 per person/child per day

*Out of State - \$22.00 per child per day (ages 3-9) and \$25.00 per person per day (ages 10 & up)

School Dance Nationals – Saturday, March 3, 2012 and Sunday, March 4, 2012 -

*Florida Residents - \$20.00 per child per day or \$25.00 per child both days (ages 3-9)

\$25.00 per person per day or \$35.00 per person both days (ages 10 & up)

Out of State - \$25.00 per child per day or \$35.00 per child both days (ages 3-9)

\$35.00 Per person per day or \$50.00 per person both days (ages 10 & up)

Q: How does our group get to and from the competition site from the hotel?

A: Every person who purchases a Disney Hotel Travel Package with Contest of Champions will be able to utilize our shuttle buses, which will transfer your group to and from the competition site. These shuttles will run continuously from Celebrity Hall for approximately 1 ½ hours before the first performance until the conclusion of awards. If you are staying at a Disney hotel other than the All-Star, specific times will be set up on your itinerary for your competition shuttles.

Q: How much are the competition shuttles for individuals who did not purchase Contest of Champions packages?

A: Packages purchased with Contest of Champions include the shuttle transfers to and from the competition from Celebrity Hall or other pre-designated Disney Properties. However, for individual/spectators who did not purchase packages with Contest of Champions, the cost to use the Contest of Champions Shuttle Transfers to the competition is \$35.00 per person per day and Multi Day tickets can be purchased for Dance Weekend (March 3 – March 4, 2012) for \$50.00 per person. Competition Shuttle Transfers can be purchased at Celebrity Hall or through a Contest of Champions representative.

Q: What is the difference between using Disney Transportation to ESPN Wide World of Sports versus using Contest of Champions Shuttles?

A: Using Contest of Champions shuttles to and from the competition will be more convenient and less wait times. Contest of Champions Events or Awards can start earlier or last longer than the times Walt Disney World provide Disney shuttle buses. You could arrive late for competition and miss your child's performance or at night could leave you stranded and having to use a Taxi to return to your Disney Resort. Contest of Champions shuttles start 30 minutes before the first warm-up and available until the last person has left the competition venue (HP Field House).

Q: Do you offer tickets to other theme parks in the Orlando area?

A: Yes, but only if we know in advance you are interested in attending another theme park in the Orlando area and based upon availability. Individuals interested in purchased other theme park tickets, must let their teams coach or director know of the interest and notify the Contest of Champions office. Transportation to other theme parks is on your own.

Q: What does The Walt Disney World Resort have to offer?

A: We suggest you visit the Walt Disney World Resort website at www.disneyworld.com for all the latest and greatest news, events and updates.